# Citicus ONE – award-winning and effective risk management

Citicus ONE equips enterprises to measure and manage the risk posed by the full spectrum of **assets, processes**, **facilities** and **external parties** on which they depend - using the ground-breaking **FIRM** methodology, developed at the Information Security Forum for information risk and extended by Citicus to many other areas of operational risk.
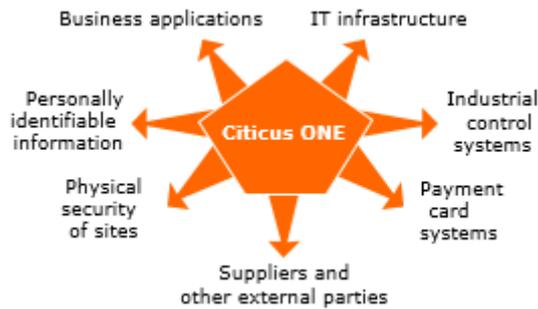
Benefits of an integrated approach

Citicus ONE can be used to introduce a **consistent, web-based** method of evaluating risk, capable of supporting large-scale implementations and consolidating results systematically.
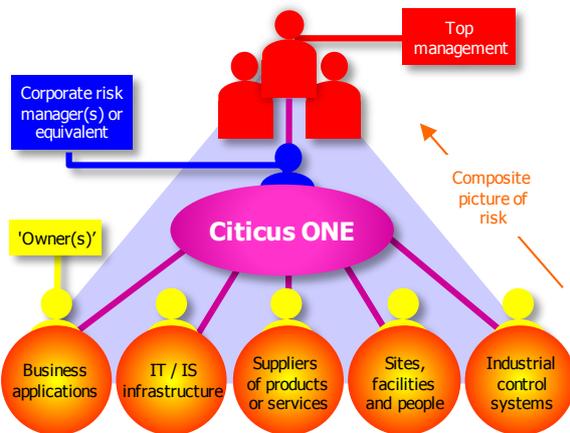
Applying Citicus ONE's full capabilities

For example, it can be used to manage **information risk** plus **other key areas of risk** including:

- **site risk** ie workplace security, health and safety in administrative, manufacturing and logistics sites
- **supplier risk**, including embedding this in supply chain management processes
- **privacy impact assessments** ie compliance with privacy regulations in key areas of the world
- **risk posed by industrial control systems** (eg SCADA).

Completing individual evaluations

The importance or criticality of a 'target of evaluation' (eg a site) is first assessed using a **configurable harm reference table** to identify the worst-case business impact should it be disrupted. Such scenario-based

assessments take little time to complete. Large numbers of them can be completed efficiently.

The risk posed by selected targets of evaluation (eg particularly critical ones) can then be evaluated using **risk scorecards** supported by the same **harm reference table** plus **configurable checklists**. These enable the factors that drive risk up or down to be evaluated objectively against criteria that match the criticality and nature of each target of evaluation.
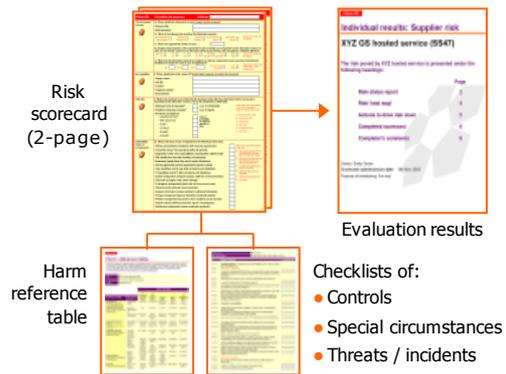
Ideally, each risk scorecard is initially completed in a 3-hour risk workshop which brings together all the people needed to provide a well-informed assessment of risk and controls. Thereafter, such risk and control assessments can be easily kept up to date.

Consolidating results into a risk dashboard

Using **Citicus ONE,** the results of different evaluations can be aggregated to provide all-round views of risk, as shown in the **risk dashboard** below.

Successful implementations

The possible scale of **Citicus ONE** implementations is illustrated by the successful implementations below.

Customer	Completed evaluations	Scope
Financial services	20,000+	70+ countries
Global manufacturer	2,500	50+ subsidiaries
Global consumer products	2,300	150+ countries
Global branded foods	1,200	40+ countries
Global bank	900+	Europe, Middle East, Africa, Asia
US financial services	300+	North America
Government	600+	30+ ministries

Our customer base

Our customers are leading organisations, active across a broad spectrum of activities.

Main activity	Where based
Government	Canada, Netherlands, UK
Banking	USA, Saudi Arabia
Insurance	Europe, USA
Energy, water	Australia, Belgium, UK, US
Retail	Canada, UK
Telecommunications	Americas
Healthcare	Asia Pacific, Canada, Netherlands
Transport	USA
Consumer products	Switzerland, UK, USA
Forestry	Portugal, Scandinavia

Industry recognition

In 2014 **SC Magazine** gave **Citicus ONE** a **five-star 'outstanding' rating** for its **features, ease of use** and **value for money**, describing our software as: *"a very good solution for enterprise risk and compliance management"*. **Citicus ONE**'s reporting capabilities were highlighted.

Soon after its launch, **Citicus ONE** received the **SC Magazine Editor's Award** - one of the most prestigious in the information security industry. The award citation said: *Citicus ONE's function is to help company managements focus their efforts and investments where they will be most effective, and where they can drive down risk. In this respect, we felt, it tackles one of the most fundamental challenges of the information security profession today, which is to prove a return on investment."*

Citicus ONE was also nominated for **SC Magazine**'s **Best security management software** and **Innovation** awards and a customer's implementation

was **Highly commended** in **SC Magazine**'s **Best information security project of the year** award.

In 2011, **SC Magazine** rated **Citicus MOCA** as one of the UK's top 10 business 'apps' and our software was nominated by **Risk Management Professional** for **Risk Management Application of the Year** and **Best Supply Chain Risk Initiative.**

Summarizing what makes Citicus ONE special

In summary, **Citicus ONE** offers you:

- an award-winning way of evaluating risk and compliance which **uses people's time efficiently** and has been s**uccessfully applied in practice in a wide range of business environments**
- the ability to **measure and manage risk and compliance, and keep track of remediation priorities and activities, on a truly enterprise scale**
- a method of measuring risk that reflects **extensive research** into the factors that drive risk up or down and how risk needs to be managed
- a way of conducting **scenario-based criticality assessments** and **risk and compliance self-assessments** that brings the right people together and provides **informed and objective evaluations**
- the ability to **consolidate** and present **risk and compliance data to decision-makers** in language they understand
- the ability to probe **information risk** (including PCI-DSS compliance and data privacy), **supplier risk**, and the security of **sites** and **industrial control systems** 'out of the box'
- the ability to **easily configure your system** to probe other areas of operational risk
- a **constructive approach which recognises success** in driving risk down and complying with internal policies, regulatory obligations and applicable standards of practice
- e-mail integrated **workflow** to enable you to automate your risk management cycle.

For further information

If you are interested in learning more about Citicus Limited or our flagship product **Citicus ONE**, please contact Citicus Limited as follows:

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